



Building Operational Excellence Home-Based Palliative Care

OTTAWA, ON INVITATIONAL WORKSHOP

August 1, 2018
9:00 am to 3:30 pm

CANADIAN NURSES ASSOCIATION
Brenda Beauchamp Boardroom
50 Driveway,
Ottawa, ON K2P 1E2

◆ DISCUSSION QUESTIONS

The following questions are provided to help guide our discussion and to help you formulate some thoughts in preparation for the workshop:

- What protocols or processes exist that cover equipment and supplies?
- How is the equipment and supplies assessment done? Who is responsible for this assessment? How is this documented and shared?
- What protocols in place to deal with medication management? How is this aspect monitored?
- How are prescriptions fulfilled out of hours?
- What happens when needs of the client change?
- What is the process for providing palliative care kits?
- What electronic care co-ordination systems are in place in Ontario? Does everyone have access to these? How is technology introduced to improve care?
- How are patients and carers trained in the use of equipment and the management of medications? What information supports are available?
- For last days care, what protocols exist to increase the use of pain medications, etc. to prevent hospital admissions?
- What cultural barriers have you experienced and how did you overcome these? What processes are in place to ensure a culturally safe environment to discuss palliative care?
- What tools or resources do you use with respect to supplies and equipment? Which are most effective?
- What does the family members or caregivers think happens in the process? What really happens?
- What challenges does the process cause? What do carers and providers want or desire from the process?
- How do processes differ between rural and urban settings?