



Canadian Home Care
Association
canadienne de soins
et services à domicile



Building Operational Excellence Home-Based Palliative Care

BRITISH COLUMBIA INVITATIONAL WORKSHOP

July 25, 2018
9:00 am to 3:30 pm

SIMON FRASER UNIVERSITY AT HARBOUR CENTRE
RBC Dominion Securities Room 2200
515 West Hastings Street
Vancouver, British Columbia V6B 5K3

► DISCUSSION QUESTIONS

The following questions are provided to help guide our discussion and to help you formulate some thoughts in preparation for the workshop:

- How would you describe the assessment process in BC?

- What assessment tools or systems are used? How could these be improved?

- How are care plans revisited for home-based palliative care patients to respond to changing client needs? What flexibility exists when needs change?

- How does the eligibility criteria in BC impact access for home-based palliative care?

- How could quality of life assessments be integrated into practice support systems?

- How do operational practices differ around assessment and care planning in the different Health Authorities? How do processes differ between rural and urban settings?

- What processes are in place to ensure that the patient/caregivers understand what is to be expected as part of care plan and the roles of team members?

- What processes are in place to create links between teams, including primary care, chronic care, palliative care, volunteers and hospice care?

- What processes are in place to ensure a culturally safe environment to discuss palliative care and unique patient needs? What processes are in place to provide access to psychosocial and spiritual support?

- What do patients, carers and providers want or desire from the process?