



Creating More Independence

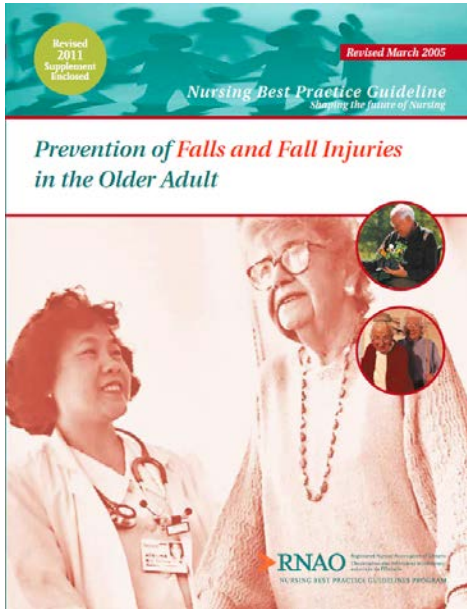
Home Care Safety
Virtual Improvement Collaborative

Presenter: Kathy Sidhu
Manager Professional Practice Rehab

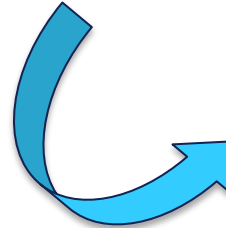


Local Falls Challenge

2011 -
Rehab



2014 -
Nursing



2016 - Care Team Supervisors



Aim Statement

Reduce the incidence of falls by 25% in all adult patients newly admitted to personal support services in the Central CCAC region by March 2016.

Client & Family Involvement

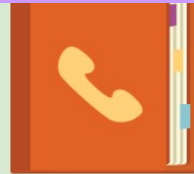
Client and Family Voice Recruitment

If working directly with clients...

1) Fill out Quality Improvement Project Description (Form A)



2) Screen and contact



3) Fill out Client Volunteer Registration Form (Form C) or



4) Send completed forms to Client Volunteer Database



Falls Collaborative Team



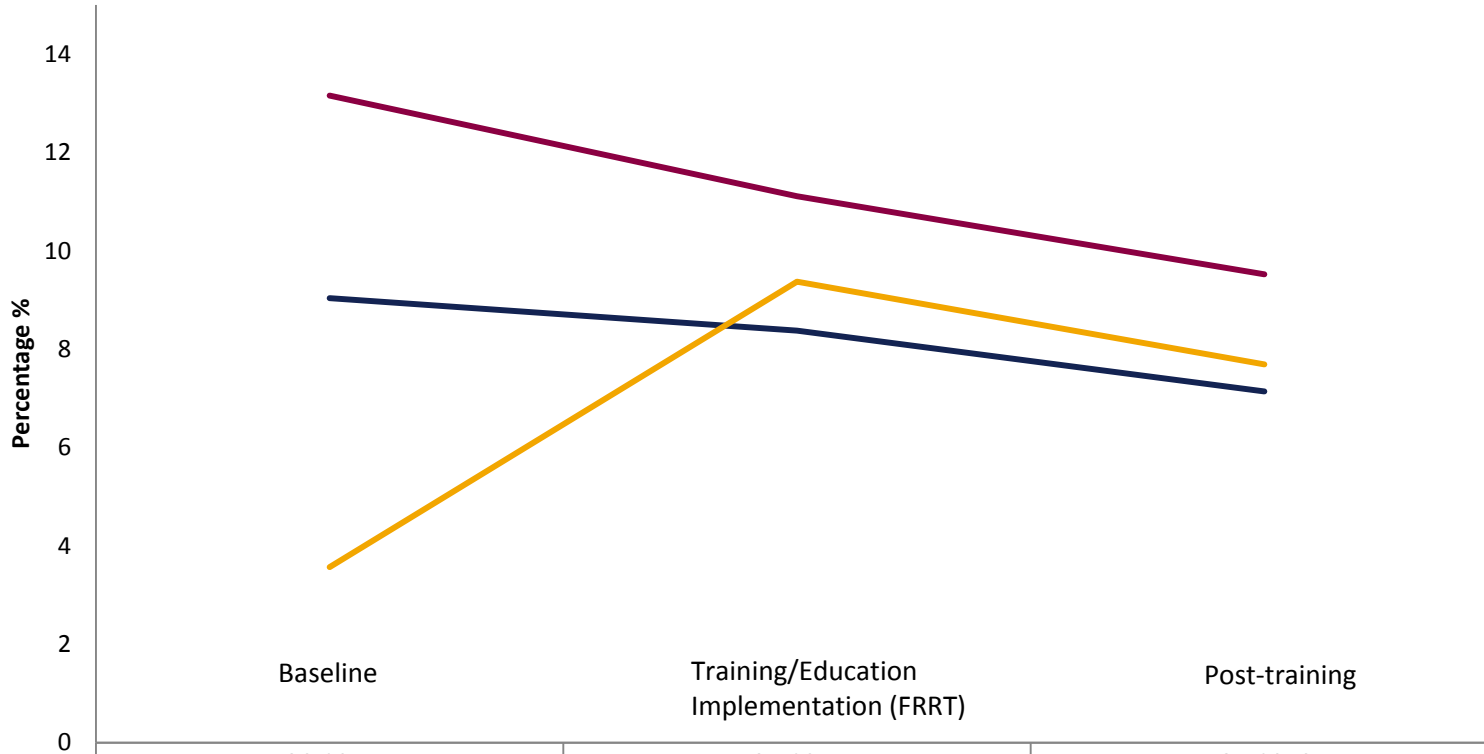
Client Education Handout



Findings & Outcomes

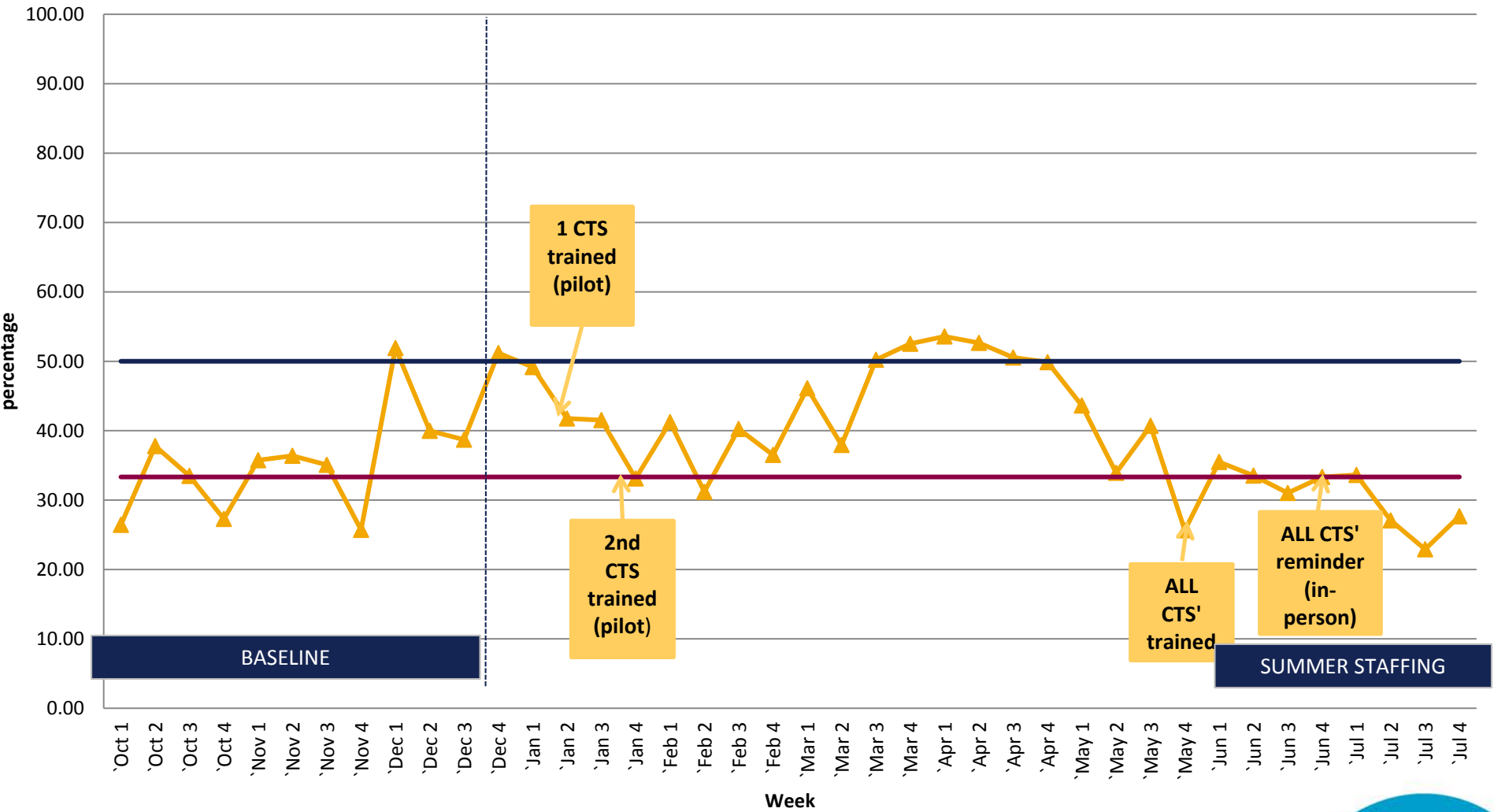
Falls as a % of new admits

Falls = during service & found on floor



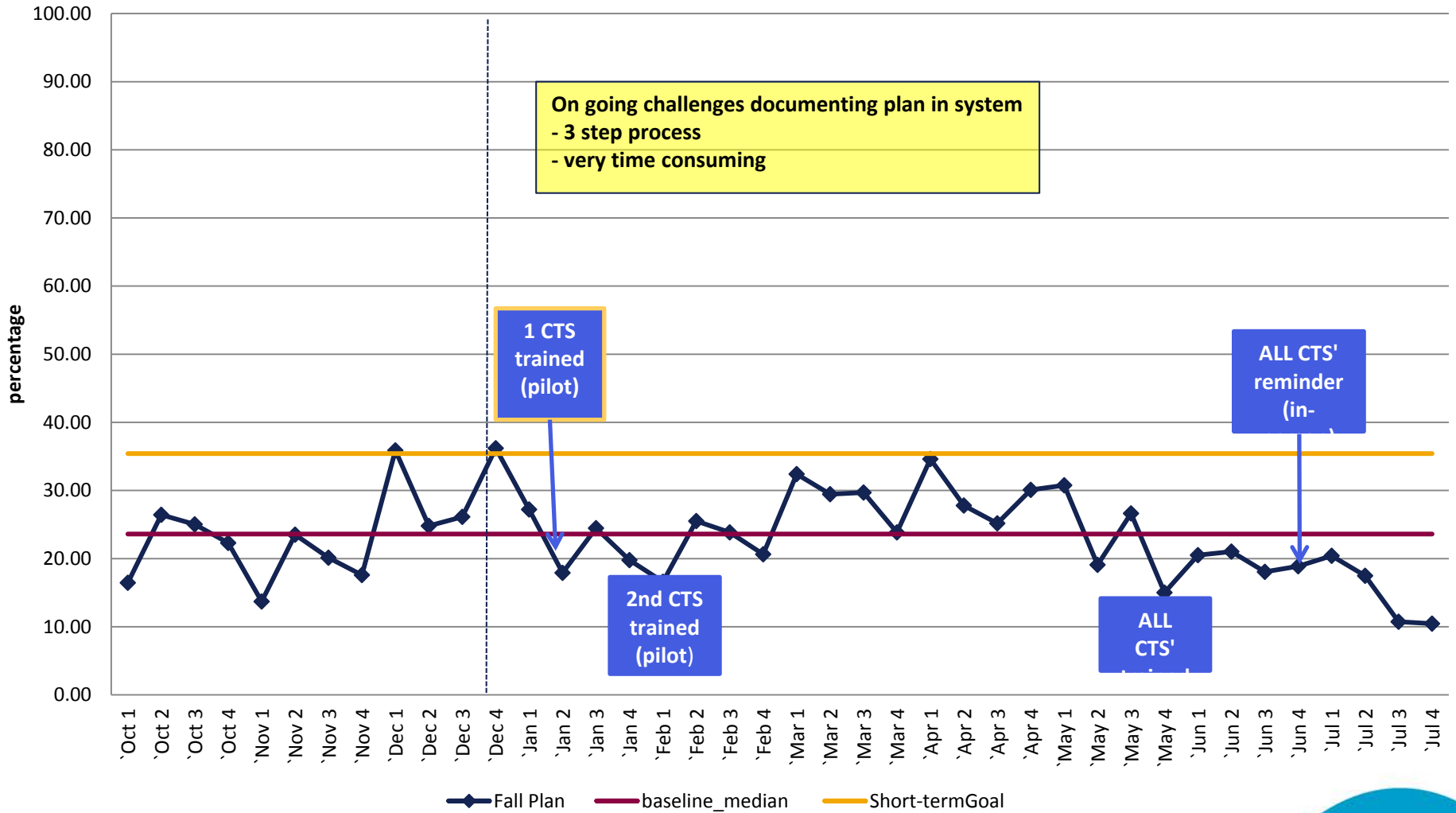
	Baseline Q3-2015	Training/Education Implementation (FRRT) Q4-2015	Post-training Q1-2016
ALL CTS'	9.0	8.4	7.1
CTS 1	13.2	11.1	9.5
CTS 2	3.6	9.4	7.7

Percentage of Fall Risk Assessments Complete



▲ Fall Risk
 — baseline median
 — Short-term Goal

Percentage of Fall Plans Documented



What's Next?



1. Complete recommendations for client education materials
2. Process improvement for Care Team Supervisors
3. Spread to Personal Support Coaches

